

## Information Resources – Contents – [credit@dindas.com.au](mailto:credit@dindas.com.au)

**Our wellness policy** ([click to read policy](#))

**Our wellness Covid19 policy** ([click to read policy](#))

We have attached our wellness policy/s. Whilst in the main an internal credit policy, sharing it with you shows you what we are about at [credit@dindas.com.au](mailto:credit@dindas.com.au)

That “fridge note” of possible **handy contacts** ([click to read](#))

Attached is a listing of contacts we know and/or have been known to assist.

**Collection guidelines** ([click to read](#))

It is not always about ways to collect spot on 30 days, just some pitfalls to be aware of – “if pain persists – seek legal advice”.

**Turnaround plan** ([click to read](#))

Just some clues if, and when a business is “doing it tough”, it is not advice, just thought provoking.

**Risk and Communication** ([click to read](#))

Just a table of fixing a problem or working your way through it.

Business failures and **risk points analysis** ([click to read](#))

Points jotted down over the journey that together, or alone, or a combination of have appeared in business failures. These are just scribble down items, a continuing risk points analysis.

**Goods Return Policy** ([click to read policy](#))

Customer returns – pick up ex T & C’s.

We do have terms & conditions/rules in place for the return of goods for credit these rules apply in order for customer returns to be accepted.

What follows is specifically lifted from our Dindas Australia Pty Ltd standard trading terms. Specifically, clause 23 – Customer Returns, and clause 27.

**Other Claims** ([click to read policy](#))

For instance – claims for short delivery, non-delivery, pricing, freight, administration charges, and the like and other claim whatsoever.

**Warranty/Limitation of Liability** ([click to read](#))

Dindas Australia sell quality product from quality suppliers from Australia and abroad. We warrant the products and services that we supply.

This resource document is specifically lifted from our Dindas Australia Pty Ltd standard trading terms, specifically clause 29.

**DISCLAIMER:**

Information, services, and comments provided are for information and self-help purposes only. They are not intended to be a substitute for professional – financial, health, relationship, legal, liquidity, family, or any matter where a professional in that field would normally be involved/contacted.